



DRAFT AGENDA

Wednesday 23 October

12:00 – 13:00	Welcome cocktail – Leonardo Royal Munich Hotel	
13:00 – 13:20	Opening by the Conference hosts	<i>Bruno Spada, Amadeus Michael Zaddach, Munich Airport</i>
13:20 – 13:25	Presentation of Masters of Ceremonies	<i>Marie-Pascale Zahar and Eric Napoli, Amadeus</i>
13:30 – 14:00	Keynote 1: Technology and aviation megatrends	<i>Diogenis Papiomytis, Frost & Sullivan</i>

Stream 1: *Shaping new services to delight passengers*

Plenary sessions

14:05 – 14:25	Airline case: How [global airline name] is improving the passenger experience at the airport	<i>Speaker TBC</i>
14:30 – 15:00	Coffee break, Technology Showcase & Networking	
15:00 – 15:20	GH case: Freedom, flexibility and fun with off-airport check-in and bag-drop	<i>Andrew Bartholomew, OACIS</i>
15:25 – 15:45	Airport case: Results after implementation of Auto Bag Drop - benefits for passengers, airports and airlines.	<i>Philippe Laborie, Aéroports de Paris</i>
15:50 – 16:10	Amadeus' insight: Enabling scalable and agile passenger-centric operations.	<i>Iyad Hindiyyeh, Amadeus</i>
16:20 – 18:20	BREAKOUT SESSIONS – 5 topics (2 rotations of 55' sessions) 1) A scalable roadmap for passenger handling. 2) Flexible passenger processing enabled by cloud computing. 3) Off- airport checking and bag drop. 4) Auto bag drop. 5) How to deploy passenger processing with facial recognition (how-to guide to implementing biometry).	
18:30	Wrap up day 1	
19:30	Dinner and show at Schubeck's theater	

Thursday 24 October

Stream 2: Optimization of airport operations through cooperation and digitalization

Plenary sessions

09:00 – 09:10	Welcome day 2	<i>Masters of Ceremonies</i>
09:15 – 09:35	Industry insight: Improving efficiency through cooperation – Integration of airports & the ATM Network	<i>Hans Koolen, Eurocontrol</i>
09:40 – 10:00	GH case: Data, connected platforms and mobility as key enabler to drive ground handling operational efficiencies	<i>Albert Pozo, SATS</i>
10:05 – 10:25	Airport case: Moving ahead on our transformation journey	<i>Gökmen Aritay, Pristina Airport</i>
10:30 – 11:15	Coffee break, technology showcase and networking	
11:15 – 11:35	Airport case: Running all core airport operations in the cloud	<i>Teymur Gasanov, Baku Airport</i>
11:40 – 12:00	Amadeus' insight: Roadmap and vision of airport management solutions.	<i>Holger Mattig, Amadeus</i>
12:00 - 13:00	Lunch, technology showcase and networking	
13:00 – 15:00	BREAKOUT SESSIONS – 5 topics (2 x 55' sessions)	
	<ol style="list-style-type: none"> 1) Disruption management. 2) Applications of AI and machine learning. 3) Market options for baggage tracking and reconciliation. 4) The ramp of the future. 5) Digital twin: from 'airfield view' to 'holistic view of the airport' (driven by Munich Airport). 	
15:00 – 15:30	Coffee break, Technology Showcase & Networking	

Stream 3: Innovation to embrace new aviation scenarios

Plenary sessions

15:30 – 16:00	Keynote 1: Applications of 5G for the airport ecosystem.	<i>Fotis Karonis, BT Enterprise</i>
16:05 – 16:25	Airport case: Eco-innovation in the air and on the ground: electric planes and other green-tech initiatives from an operator with 45 airports	<i>Brede Nielsen, Avinor Group</i>
16:30 – 16:50	Airport case: Dallas Love Field shaping the airport of the future.	<i>Mark Duebner, Dallas Love Field Airport</i>
16:55 – 17:15	Keynote 2: Innovation in your radar with new developments and enriched data from aircraft	<i>Philip Plantholt, Flightradar24</i>
17:20 – 18:00	Innovation @ Amadeus: taking the passenger experience to the next level.	<i>Marion Mesnage, Amadeus + partner companies</i>
18:00 – 18:10	Wrap up	
19:30	Bavarian dinner and party at Löwenbräukeller	

Stream 4: Cybersecurity

Sessions to take place at Munich Airport's Information Security Hub

Agenda driven by Munich Airport

10:00 – 10:15	What's Munich Airport's Information Security Hub ? Objectives, activities and achievements.	<i>Marc Lindike, Munich Airport</i>
10:15 - 10:30	Security at Amadeus	<i>Tomas Wepner, Amadeus</i>
10:30 – 10:55	Keynote 1: Security awareness challenges	<i>Frank von Stetten, HvS Consulting</i>
10:55 – 11:30	Break	
11:30 – 12:00	ISH tour	<i>Munich Airport</i>
12:00 – 13:00	Knowledge sharing sessions	<i>Munich Airport</i>
13:00 – 14:00	Finger lunch	
14:00	End of conference and transfers to the airport terminals for departures.	